

Contact centre attempt to make contact with patient within 48 hours of receiving the referral and make three attempts at contact.

Contact centre Traige Patient to ensure meets criteria and eligibilty

Referrals are sent to the relevant leisure centre or Our Team will add to their case load

Our team will contact patients within 2 weeksto book an Initial Assessment and added to a caseload.

Leisure centres will aim to contact patients between 6-8 weeks

Contact centre attempt to make contact with patient within 48 hours of receiving the referral and make three attempts at contact.

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Patients are booked in for an Initial Assessment with Physical activity specialist

Patients then enroll into the virtual or F2F 12 week program and added to a caseload



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Contact Centre will then forward the referral to Slimming World

Slimming World contacts the patients within 48hrs and will attempt three times followed by an sms

Contact centre attempt to make contact with patient within 48 hours of receiving the referral and make three attempts at contact.

Contact centre Traige Patient to ensure meets criteria and eligibilty

Patient is booked straight into a clinic and added to a caseload



Funded by Warwickshire County Council

